



PO Box 9308
 St. Paul, MN 55109-0308
 651.773.8763 Ph 651.773.8762 Fax
 info@patrolbike.com

Ordering Policy:

If you do not have an established account with us, we require that each order be accompanied by either a credit card number, C.O.D., check, or an authorized departmental purchase order number. If your department does not require a purchase order, we ask that you fax us the order with an authorized purchaser's signature in addition to your own (if that person is not you). Absolutely no open terms are granted to individuals.

Failure to adhere to these policies may delay your order. Thank you for your cooperation.

Shipping and Handling:

| Sub Total Amount | 48 States | Canada |
|------------------|-----------|--------|
| \$0.00 - 25.00 | 3.50 | Call |
| 26.00 - 50.00 | 4.50 | Call |
| 51.00 - 75.00 | 5.50 | Call |
| 76.00 - 150.00 | 6.50 | Call |
| 151.00 - 250.00 | 7.50 | Call |
| 251.00 - 350.00 | 8.50 | Call |
| 351.00 - 500.00 | 10.50 | Call |
| 501.00 - 750.00 | 12.00 | Call |
| 751.00 + | 15.00 | Call |

AK, HI, PR, GM can be shipped either U.S. Mail, UPS overnight or 2 day air. Call for shipping costs.

Oversize Shipping Costs per Item:

| Item | 48 States | Canada, AK, HI, PR, GM |
|------------|-----------|------------------------|
| Bicycles | \$14.00 | Call |
| Park PCS-1 | 8.75 | Call |
| Park PRS-3 | 35.00 | Call |
| Park PRS-5 | 8.75 | Call |
| Park PRS-6 | 11.50 | Call |

Clothing:

Certain clothing items are non-refundable. These items include jackets that are specially lettered for your department, clothing larger than 2XL, and special order items that are not normally found in our catalog. Please make certain that your measurements are correct.

Pricing:

Prices are subject to change without notice. We will attempt to honor current pricing until the introduction of our next catalog.

Guarantee:

If for any reason within the first 30 days you are not satisfied with a product or it does not meet your expectations, simply return the unused item for a full refund or exchange. Your complete satisfaction is our goal. (Does not apply to certain clothing items - see listing).

Business Hours:

M-F 9:00am – 5:00pm (CST)
 If for some unforeseen circumstance the phone is not answered during these hours, leave a voicemail message and someone will return your call promptly. Orders and/or messages can be left via voice mail or fax 24 hours a day.

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CALL toll free:

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(800) 208-2032

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FAX form to:

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(651) 773-8762

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Hours : M-F 9:00am – 5:00pm (CST)

A WORD ABOUT CLOTHING ORDERS

We keep shorts in stock throughout the year. However, if we don't have what you need we must order it. With the exception of a few pairs of miscellaneous pants in stock, all **Jackets, CoolMax shirts, Lettered Shirts, and Pants** are made to order from the sizing form found on the enclosed order form. PLEASE take the time to measure correctly. We do not guarantee fit if your measurements are incorrect.

All of the above mentioned items are special order and take **2-5 weeks for delivery**, depending on the time of year and fabric availability. We strive to meet any reasonable deadline you might have for clothing, but as you can understand it is not always in our control to do so. Please allow ample time for your clothing needs.

Note:

All of our bicycles are professionally assembled out of the box. The cables are greased, brakes adjusted, wheels trued, derailleurs adjusted, and generally gone over to tighten anything that might be loose. They are then partially disassembled for shipment. This involves removing the front wheel, pedals and handlebar-stem. Reassembly is quite simple and we are available for any help you might need.

CLOSEOUT SPECIALS

Please call on our helmet and accessory closeout specials